

My personalised environment

1 Logging in

Logging into your personal pension environment is easy with your **1 DigiD**.

You can also log in using your **2 username and password**. To do this, you must first activate your mijn.nn account (see page 4).

Are you using the **NN app**? Then you can scan the **3 QR code** to log in on a desktop. Logging in is possible in the app with a self-chosen mobile PIN, facial recognition or fingerprint.

The screenshot shows the 'Login mijn.nn' page from 'nationale nederlanden'. It features three main login methods highlighted with numbered blue boxes and lines:

- 1** (bottom left): A box containing two DigiD login options: 'Log in pension' and 'Log in NN Health care'.
- 2** (middle left): A box containing the standard username and password login fields, a 'remember me' checkbox, and a 'Log in' button.
- 3** (top right): A box containing the 'Login with the NN App' section, which includes a QR code and a link to 'More info'.

Other visible elements on the page include the 'nationale nederlanden' logo, 'Private | Business' tabs, 'NL | EN' language options, and an 'NN Account' section with links to 'Create a new mijn.nn account' and 'Fill in an activation number'.

2

Activate mijn.nn account

Do you have other products at Nationale-Nederlanden besides your pension product? Then activate your **mijn.nn account**. To do so, go to mijn.nn via the mijn.nn button at the top of the page and then to 'I want to create a mijn.nn account'.

The screenshot shows the 'Login mijn.nn' section of the website. It includes a login form with fields for 'Username' and 'Password', a checkbox for 'Remember me', and a 'Log in' button. To the right, there is a 'Login with the NN App' section featuring a QR code and a link to 'More info'. Below the login form, there are links for 'Log in pension' and 'Log in NN Health care'. On the right side, the 'NN Account' section contains two links: 'Create a new mijn.nn account' (highlighted with a blue border) and 'Fill in an activation number'.

The fastest way to create your account is via iDIN. With iDIN, you can identify yourself safely and securely with other organisations using your own bank's login method.

The screenshot shows the 'Mijn.nn-account' creation page. It has a 'Back' link and a search bar. The main heading is 'Mijn.nn-account', followed by the text 'You can create a my.nn account in two ways:'. There are two main options: '1. Via iDIN' (highlighted with a blue border) and '2. Via an activation number'. The 'Via iDIN' section includes a list of bullet points, a 'Choose your bank' dropdown menu, and an 'Identify with iDIN' button. The 'Via an activation number' section includes a list of bullet points and a 'Request activation number' button. A 'mijn.nn' button is visible in the top right corner.

3

Your personal pension environment: mijn.nn Financial Future

After logging in to **mijn.nn** you will be taken to the product overview page. Click on your pension product to go to your personal pension environment mijn.nn Financial Future.

Do you have other products besides your pension with Nationale-Nederlanden? Then you will also find them in the product overview. These could be other (older) pension products, but also insurance or banking products.

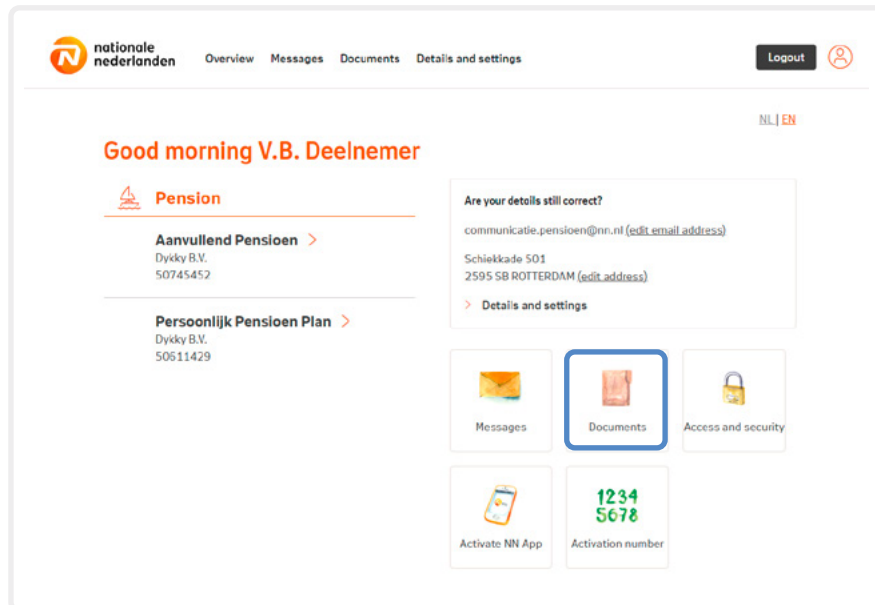
Please note: if you log in with **DigiD**, you will only see your pension product(s).

The screenshot shows the 'mijn.nn' dashboard for a pension product. At the top, there is a navigation bar with the 'nationale nederlanden' logo, a menu with 'Overview', 'Messages', 'Documents', and 'Details and settings', a 'Logout' button, and a user profile icon. The language is set to 'NL | EN'. The main heading is 'Good morning V.B. Deelnemer'. On the left, a blue-bordered box highlights the 'Pension' section, which includes 'Aanvullend Pensioen' (Dykky B.V., 50745452) and 'Persoonlijk Pensioen Plan' (Dykky B.V., 50611429). To the right, a box asks 'Are your details still correct?' and lists contact information: 'communicatie.pensioen@nn.nl' and 'Schiekkade 501, 2595 SB ROTTERDAM'. Below this are icons for 'Messages', 'Documents', and 'Access and security'. At the bottom, there are buttons for 'Activate NN App' and 'Activation number' (displaying '1234 5678').

4

Documents

You can find all documents you receive from us in **Documents**. Such documents include your Uniform Pension Statement (UPS) or Pension 1-2-3, but also documents of other Nationale-Nederlanden products.



5

Set language preference

Do you want to change your language preference to English? You can do so via **Details and settings**.

