

Dear sir, madam,

Through your (former) employer, <name>, you have a Persoonlijk Pensioen Plan with Nationale-Nederlanden. At the end of last year we discovered that there is a flaw in the operation of our 'Pensioen Stabilisator'. The Pensioen Stabilisator is used in the last period of the lifecycles in which we invest for your pension. The error led to the use of incorrect investment prices, as a result your investment value is too low. We are very sorry that this has happened and we offer you our apologies.

Information about your pension

You have already been informed about the choices you can make when purchasing your pension with your investment value. In this letter you will read how we have corrected your investment value so that you will purchase your pension benefit with the correct amount. This correction will increase your pension.

How have we corrected your investment value?

We have adjusted the investment rates in the Pensioen Stabilisator for the period starting 1 January 2019. The rates will have the correct prices from this date on. We have processed this correction on 25 May 2020. Then, for the period before 1 January 2019, we have increased your investment value by means of a one time deposit. All this ensures that your investment value has been fully corrected. Naturally we also take into account the investment returns that you may have missed. The most important starting point in restoring your policy is that you will receive what you are entitled to.

Offer for purchase always with the correct amount

As mentioned in the previous letter you will receive an offer for the purchase of a pension benefit. This t will always be based on the corrected investment value. Would you like to check your current investment value immediately? Then go to your personal page on mijn.nn.nl.

Call or email us if you have any questions

Do you have any questions at this time? Please contact us at <phone number> or at <email>. We're happy to help you. Do you want to know more about the correction? Then go to <landing page>. Here you will find an overview with the most frequently asked questions and answers.

Sincerely,



Suzanne Looij
Directeur Client Servicing Pensioen